

Sales guide



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Introducing the WorkForce Enterprise

The next generation of superfast, eco-efficient business inkjet multifunction printers (MFPs) is here. These A3+ devices combine ultra-fast performance, ultra-low energy consumption and minimal servicing requirements. The series is available in print speeds up to 60 ppm, 75 ppm and 100 ppm in colour, and there is also a mono device with print speeds of up to 100 ppm.

The case for adding Epson WorkForce Enterprise printers to your customer proposition has never been stronger. Quite simply, they allow you to offer your customers a proven alternative to laser printers that reduces their overheads, boosts their productivity and minimises the impact on the environment.

Up to
47%

faster from ready than lasers¹

Up to
71%

less energy and CO₂ emissions than laser³



Superior speed and quality

Users benefit from superior image quality at 600 x 2,400 dpi and print speeds of up to 100 pages per minute in single-sided and double-sided printing. The WorkForce Enterprise is up to 47% faster from ready compared to lasers¹. With a fast first copy out time (FCOT) as quick as 4.9 seconds² on the 100ppm series.



Low TCO

With fewer consumable changes thanks to high capacity ink cartridges, and combined with low energy consumption, benefit from a low cost per page.



Low environmental impact

Epson's Micro Piezo Heat-Free printhead technology does not require heat in the print process, therefore energy use by up to 71%³. Moreover, with high capacity ink cartridges, waste is significantly low too.



Reduced downtime

Having far fewer parts than equivalent laser-based MFPs, Epson inkjet printers deliver higher reliability and significantly increased printer uptime.



Fewer consumable changes

Users enjoy a hassle-free experience, due to high paper capacity of up to 5,350 pages. Combined with the ability to print up to 100,000 pages in black and 50,000 pages in colour – or 120,000 in black on the mono model – without having to change the ink⁴, the series offers low user intervention.



More capability

Our models offer incredible media flexibility and powerful scanning capability. The single pass Automatic Document Feeder (ADF) offers market-leading thin paper support.



High security

Designed to help users meet their network security policy or governing body standards, these devices ensure data is as safe as possible. Moreover, for enhanced security the series offers a second ethernet connection and second fax line (both optional).



Advanced software compatibility

Take advantage of a variety of software solutions from remote management and accounting, to pull printing solutions. These can be integrated into your existing IT infrastructure to improve productivity and efficiency. This includes Epson Remote Services (ERS) which helps you reduce service costs and increase first fix rates by delivering advanced remote diagnostics.



Epson WorkForce Enterprise Series

Outstanding Achievement in Innovation for
Departmental Finishing Capabilities

The green choice

The world is changing. Now, more than ever, the demand for sustainability and productivity is redefining what people and businesses want from their technology, and the world around them. Printing is no exception, and by making the move to business inkjets, Epson customers are aligning themselves with positive change.



Shift from fossil fuels to renewable energy



Industrial areas to sustainable smart cities



Laser printer

From old, heat-based copiers
to new Heat-Free Epson inkjets



Inkjet printer

Lower TEC values

	Colour – series two			Mono	Colour – series one	
	WF-C21000	WF-C20750	WF-C20600	WF-M21000	WF-C20590	WF-C17590
Print speed (ppm)	100	75	60	100	100	75
Max power consumption (W)	320	300	300	320	320	300
TEC value (kWh) Energy Star version 3.0	0.41	0.34	0.31	0.41	0.40	0.40



DataMaster Lab 2021 Green
Award Epson WF-C21000

Why choose Epson inkjet?



Epson inkjet printers use Heat-Free Technology to deliver advanced customer benefits.



Consistent high-speed printing

Epson Heat-Free Technology requires no heat to warm up when it is switched on or awoken from sleep. This means it starts printing immediately compared to laser printers, which need to preheat the fuser to print. Consistent high-speed printing is ensured, even for documents with high-printing density.



Less power consumption saves energy and money

Epson Heat-Free Technology uses less power than laser technology because it does not use heat to warm up. As inkjets have no fuser unit to heat, this results in significantly less energy consumption.



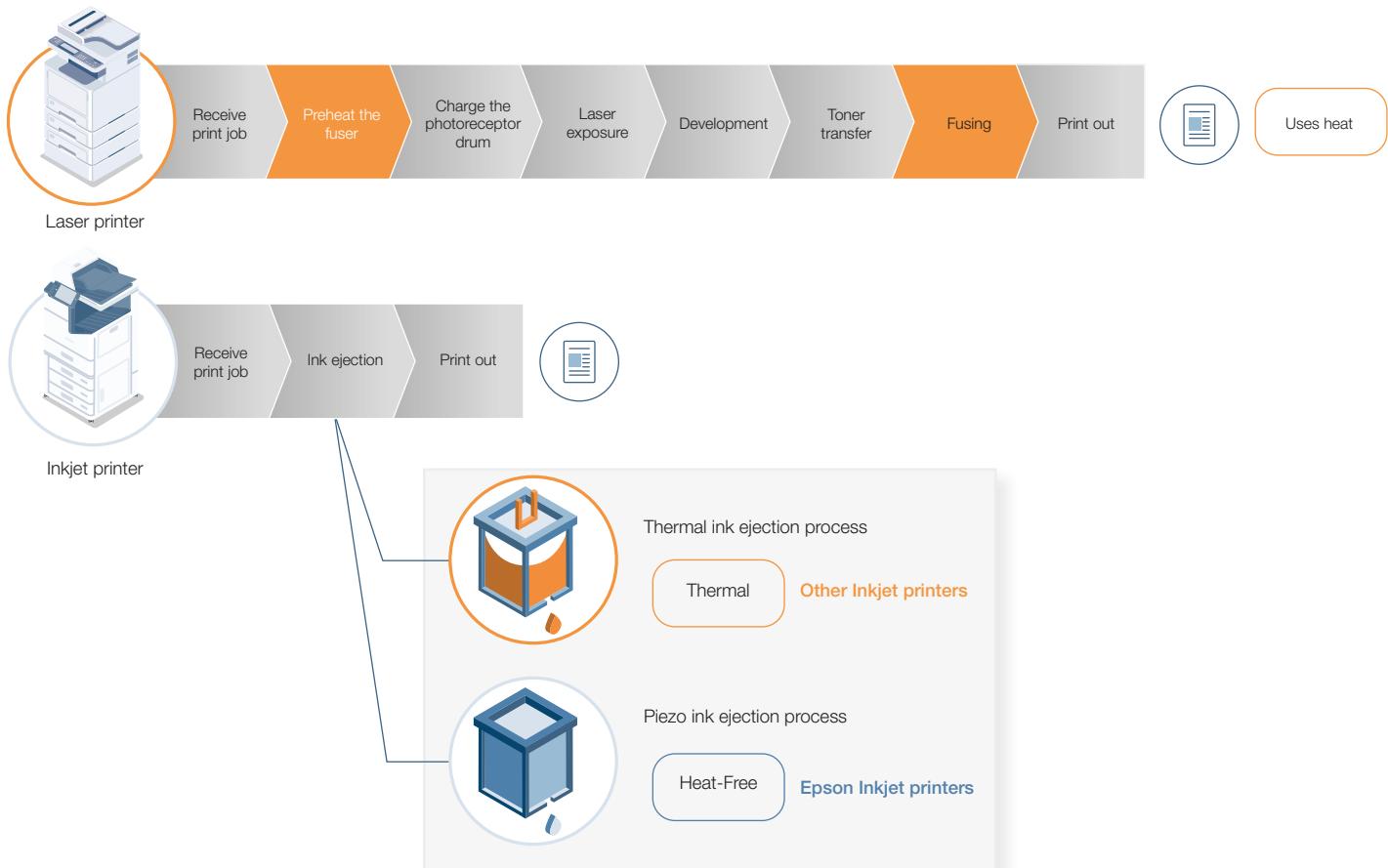
Fewer replacement parts, lower environmental impact

Laser printers typically have more consumables and require periodic replacement of the drum, transfer belt and fuser in many cases. Thanks to Heat-Free Technology, our inkjet printers use fewer parts that need replacing than in a laser printer, and our printheads are not a consumable. This reduces the environmental burden of manufacturing and recycling the additional resources.



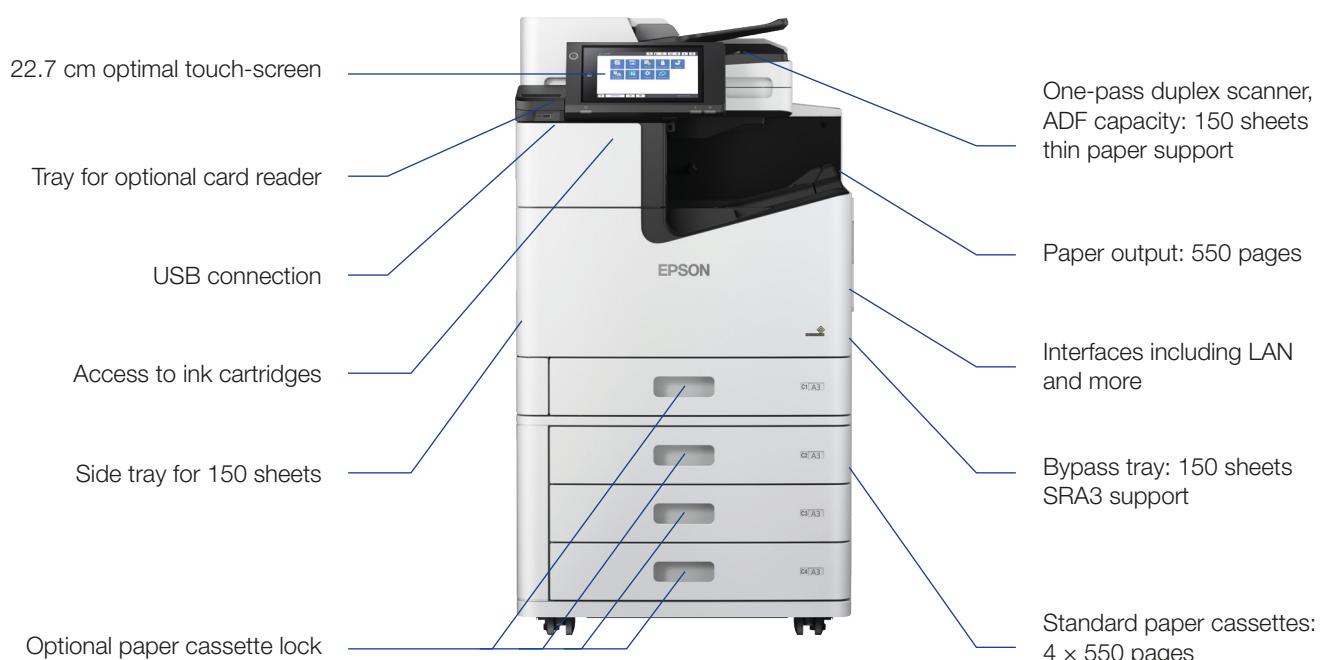
Less intervention increases productivity

The Heat-Free structure of Epson inkjet printers means that there are fewer parts that can fail, which reduces the amount of intervention required. As a result, Epson inkjet printers offer improved reliability and significantly reduced downtime.



WorkForce Enterprise range

WF-C20600	WF-C20750	WF-C21000	WF-M21000		
Colour series Print speed up to 60 ppm	Colour series Print speed up to 75 ppm	Colour series Print speed up to 100 ppm	Mono series Print speed up to 100 ppm		
A3+ 4 in 1 colour printer, scanner, copier, fax (optional)					
High-capacity ink cartridges producing up to 100,000 pages in mono and 50,000 pages in colour without changing supplies (Black 2 x 50,000 pages; Colour 50,000 pages)		High-capacity ink cartridges producing up to 120,000 pages in mono without changing supplies (Black 2 x 60,000 pages)			
High speed DualScan (Simplex 60 ppm / Duplex 110 ipm)					
Print quality up to 600 dpi x 2400 dpi					
Low power consumption (180 W – 300 W)		Low power consumption (180 W – 320 W)			
2,350 sheet (80 gsm) standard paper input					
5,350 sheet (80 gsm) max paper input					
Compatibility with leading software solutions, including the Epson Remote Service (ERS) embedded agent					
Advanced finishing such as booklet finisher and hole punch options					



Key enhancements to the range

Recent enhancements to the WorkForce Enterprise colour range make it more versatile, reliable and professional than ever. Covering the critical areas of productivity, finishing, servicing, flexibility and environmental impact, every enhancement has been designed to fit the requirements of today's business needs.

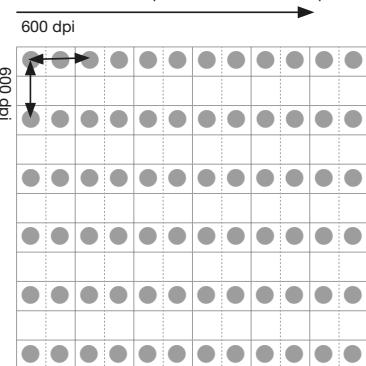
Productivity	New finishing options	Improved output quality	Serviceability
PCL/PS speed improvements	Speed improvements	Improved ADF with thin paper support	Extended life of rollers x 2
Additional CPU inside	Paper alignment	Easy to open, with a compact design	Optional user changeable rollers
Finisher speed increase	Booklet with cover sheet	Improved scan quality (CISM sensor)	Robust build quality
	Centre folding		Built in Epson Remote Services support (ERS)
	Hole punch options	First copy out time (FCOT) as quick as 4.9 seconds ² on the 100ppm series	
Interface	Paper cassette	Ease of use	Environmental impact
Optional second ethernet connection and second fax line for increased security	Postcard, envelope feeding	Integrated box function	Low TEC value
Optional fax board	SRA3 support (MPT)		Less waste
			Reduced energy consumption

Giving your printing the edge

Edge processing is a key quality improvement to the WorkForce Enterprise colour range. Thanks to this technology, bleed at the document edge is suppressed, providing sharper images and using less black ink.

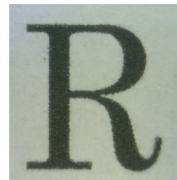
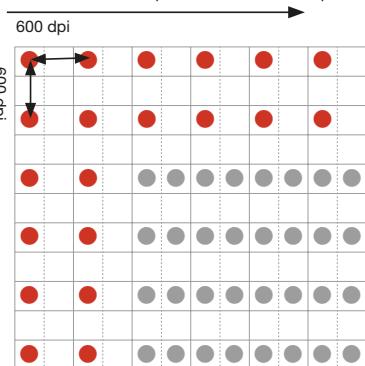
Without edge processing

Horizontal direction print resolution: 1200 dpi



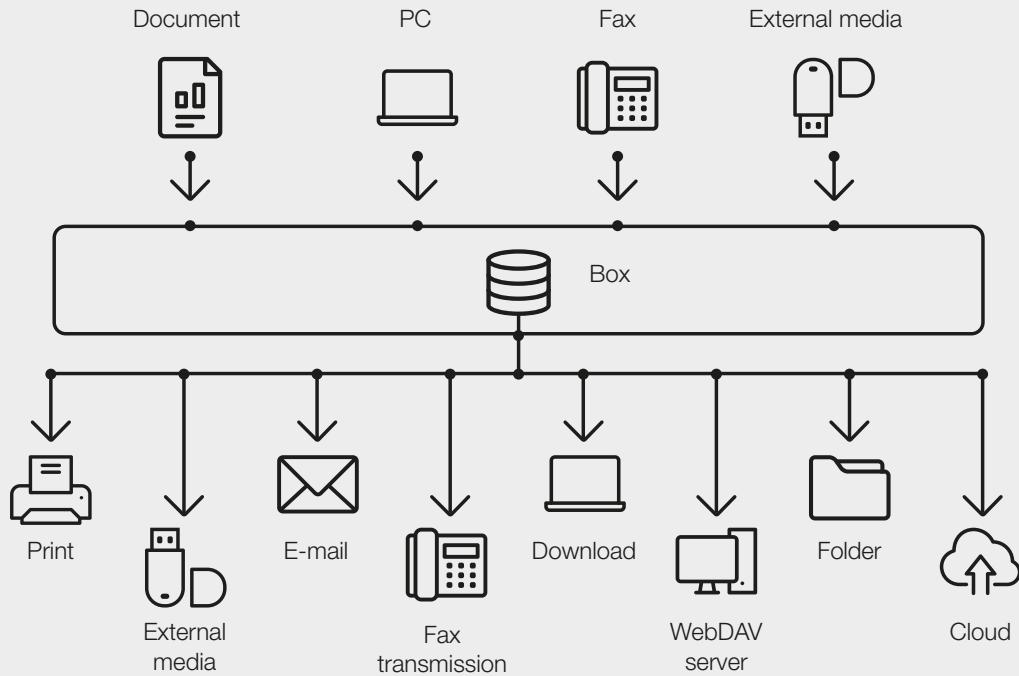
With edge processing

Horizontal direction print resolution: 1200 dpi



Integrated box function

The box function allows scanned data and PC print data to be stored in an internal HDD once, which can then also be used later.



High-quality inks

The range of inks available for the WorkForce Enterprise printers is specified and determined according to the ISO standard (ISO 24711 and 24712). In the ISO method, five originals are printed continuously in succession, ensuring high consistency and quality.

The actual reach of the end user may vary and depends on the documents or graphics printed by the user. Other factors that affect range are the print interval, the number of pages per print job, and the print environment in general.



Size and dimensions

Product in packaging		
Dimensions	Weight	
WF-C20600 WF-C20750 WF-C21000 WF-M21000	820 × 858 × 1507 mm 205 kg	



Solutions that add value, streamline processes and increase workflow

Fleet management



Epson Device Admin

Allows users to control, analyse and manage their printer fleet centrally from one intuitive interface, designed to increase productivity, reduce costs and ensure maximum security.

Workflow and security



Epson Print Admin (EPA)

EPA is a server-based solution that creates a secure printing, scanning and copying environment through user-authentication with card readers, logins / passwords and PIN codes. It also offers additional features such as 'scan and send to me' (email and folder), employee-education notifications and enhanced administrative tools that provide welcome boosts to productivity, environmental goals and efficiency.



Epson Print Admin Serverless (EPA Serverless)

Enables business customers to seamlessly integrate the WorkForce Enterprise series into their security and compliancy rules and regulations without the burden of maintaining a server system.



Document Capture Pro Server

For our multi-function devices, Document Capture Pro Server is powerful server-based software that allows administrators to manage advanced push scan functions without having to install software on individual computers. Scan to cloud, FTP and Microsoft SharePoint® at the touch of a button. For more advanced needs, users can add their own plugins with our self-developer kit.

Mobile and cloud printing



Mobile and cloud printing

Epson's mobile and cloud printing services allow users to print and scan from their smartphone and tablet – in the office and on the go.



Remote Service and Support



Epson Remote Services (ERS)

Reduce service costs using our cloud-based device monitoring and management system that delivers advanced remote diagnostics. Secure and easy to integrate, increase customer satisfaction by enabling faster response times, fewer on-site visits and higher first fix rates. Track and monitor device usage, and minimise printer downtime.



ERS embedded agent

Benefit from the added value of ERS in combination with the embedded agent for a seamless setup and use.

Third-party integration



Epson Open Platform (EOP)

Users gain complete control of their printing operations via a web-based application that allows them to adapt their printer to meet specific and changing business requirements, as enterprise IT systems evolve. Third-party ISV solutions are compatible with Epson Open Platform devices.

Open Platform Compatibility

Kofax
eCopy®

Kofax
Equitrac®

PaperCutMF

SAFEQ™

Please get in touch with your Epson local representative for a full list of third party solutions compatible with Epson devices.

Maximise your business opportunities

Partnering with Independent Software Vendors reinforces Epson's commitment to providing world-class enterprise-ready solutions that enable organisations to increase productivity and enhance document security as well as support local market development with regional partners.

Epson does not resell third-party solutions

Epson teams up with third-party solution providers to enable you to support a large number of end users equipped with those systems. However, Epson does not distribute third-party solutions.

Get support from Software Partners' Value Added Distributors

Value Added Distributors from third-party solutions providers are able to provide their expertise to you at local level for a seamless integration of Epson compatible devices into customer environments equipped with a partner solution.

More information about Epson and third-party solutions

Discover how Epson and its partner solutions help meet the needs of enterprise-level businesses, adapting to suit vertical market needs.

For more information please visit www.epson.eu/bis

Security certification and standards

We understand that security is more important than ever – especially when you consider that more devices are linked to the web, as well as each other. The WorkForce Enterprise series is designed to help meet network security policy or governing body standards, and ensure data is as safe as possible.

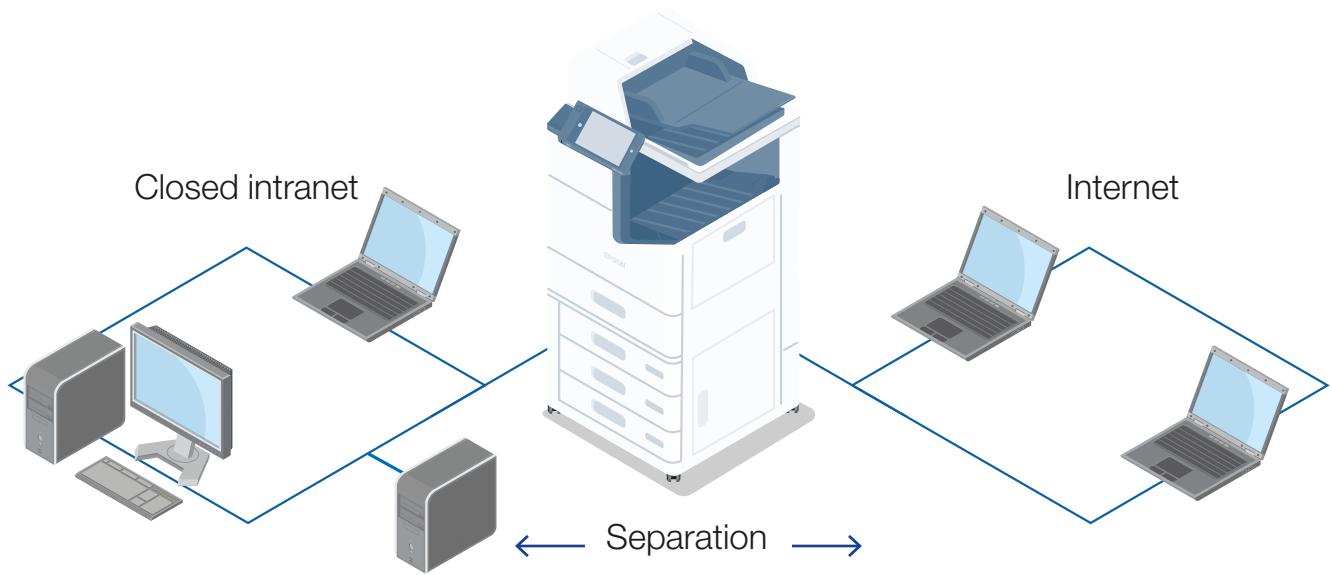
	Epson	HP	Canon	KM	Kyocera	Lexmark	Ricoh	Sharp	Toshiba	Xerox	Oki Data
Security Features	WFE										
BIOS security validation at boot	• ¹	•	•	•		•	•				
Firmware / software code validation at boot	•	•	•	•	•	•	•	•	•	•	
Protect system files / directories	•	•	•			•	•			•	
802.1x network authentication	•	•	•	•	•	•	•	•	•	•	•
Access Control Lists (ACL)	•	•	•	•	•	•	•	•	•	•	•
Active Directory integration	•	•	•	•	•	•	•	•	•	•	•
Bluetooth Low Energy	•	•	•	•							
Configurable CA certificate	•	•	•	•	•	•	•	•		•	•
Configurable device identity certificate	•	•	•	•	•	•	•	•	•	•	•
Digitally signed firmware / software	•	•	•	•	•	•	•	•	•	•	•
Disable network ports and protocols	•	•	•	•	•	•	•	•	•	•	•
Disable physical ports (USB, parallel, etc.)	•	•	•	•	•	•	•	•	•	•	•
Embedded encrypted HDD by default	•	•	• ²	•		• ²			•	•	
Embedded NFC hardware		•	• ²	•					•	•	
Embedded secure file erase	•	•	•	•		• ²	• ²	•	•	•	
Embedded secure storage erase	•	•	•	•		• ²	•	•	•	•	
Embedded Wi-Fi Direct	•	•	•	•		•		•	•	•	
Encrypted and hashed PINS and passwords	•	•	•	•	•	•	•	•	•	•	
Encrypted email	•	•	•	•	•	•	•	•	•	•	
Fax Lock PIN	•	•	•	•	•	•	•	•	•	•	
Hardware Integration Pocket for security solutions	•	•	•		•	•	•		•	•	
IPP encrypted printing	•	•	•	•	•	•	•	•	•	•	
Ipsec	•	•	•	•	•	•	•	•	•	•	
LDAP integration	•	•	•	•	•	•	•	•	•	•	
Multiple user PINs (on the device)	•	•	•	•	•	•	•	•	•	•	
Role-based access to control panel features	•	•	•	•	•	•	•	•	•	•	
Secure SMTP server	•	•	•	•	•	•	•	•	•	•	
Security event logging	•	•	•	•	•	•	•	•	•	•	
Single sign-on (on device)	•	•	•	•		•	•			•	
SNMPv3	•	•	•	•	•	•	•	•	•	•	
TLS 1.1 / 1.2	•	•		•	•	•	•	•	•	•	
Trusted Platform Module (TPM)	•	•	•	•			•				
Turn on / off Remote Firmware Upgrade (RFU) on device	•								•	•	
ISO15408 (Common Criteria)	•	•	•	•	•	•	•	•	•	•	

¹ By software

² A3 products only

Advanced security and functionality

Two user groups, independent to each other, are able to share one printer. With a second ethernet connection and second fax line (both optional), users benefit from increased security.



Configuring the new series

Quality and professionalism are taken to new heights, thanks to a range of options.

1	Choose Device			
	WF-C20600	WF-C20750	WF-C21000	WF-M21000

2	Choose the right finishing option			
	Option A – Both items required		Option B – All three items required	
	C12C935501	Staple finisher	C12C935071	Booklet finisher
	C12C935101	Bridge unit	C12C935801	Saddle unit
			C12C935101	Bridge unit

3	Is hole punch required?	
	C12C935171	2-4 hole punch unit (finisher required)

4	Other options	
	C12C933231	Paper cassette lock
	C12C933041	High Capacity Tray (HCT) of 3000 sheets
	C12C934491	Fax board
	C12C934471	2nd Ethernet port (security)

5	Ink (no starter ink included)			
	C13T02Y100	BK ink (100 ppm) x 2	C13T02S300	M ink (75 ppm)
	C13T02Y200	C ink (100 ppm)	C13T02S400	Y ink (75 ppm)
	C13T02Y300	M ink (100 ppm)	C13T02Q100	BK ink (60 ppm) x 2
	C13T02Y400	Y ink (100 ppm)	C13T02Q200	C ink (60 ppm)
	C13T02S100	BK ink (75 ppm) x 2	C13T02Q300	M ink (60 ppm)
	C13T02S200	C ink (75 ppm)	C13T02Q400	Y ink (60 ppm)

Please note, SKU numbers are subject to change.

Productivity taken to a new level

Thanks to improvements to the finishing capabilities of the range, both speed and functionality are improved from our former WorkForce Enterprise series.

Function	Paper size	Single side/ double side	Notes	Units	Print speed		
					WF-C21000 (100ppm)	WF-C20750 (75ppm)	WF-C20600 (60ppm)
Stacking ¹	A4 LEF ⁵	Single side	-	pages/min	90	67	57
Shifting ²	A4 LEF ⁵	Single side	-	pages/min	70	57	53
Punching ¹	A4 LEF ⁵	Single side	2 holes 4 holes	pages/min	48 42	39 36	32 29
Stapling ²	A4 LEF ⁵	Single side	One point binding Two points binding	pages/min	53 44	53 44	51 37
Saddle stitching ³	A4 SEF ⁶	Single side	-	sec/booklet ⁷	60	71	80
Folding ⁴	A4 SEF ⁶	Single side	-	pages/min	5.0	5.0	5.0

*1 Print 10 pages data, and measure the time from the 1st page is ejected until the last page is ejected. *2 Print 11 copies of 10 pages data, and measure the time from the 1st page is ejected until the last page is ejected *3 Print 3 copies of 60 pages data (15 sheets with booklet layout of 2-sided printing) and measure the time from the 1st booklet is ejected until the 3rd booklet is ejected. *4 Count the number of sheets from the 1st sheet is ejected until the minimum number of sheets are ejected in excess of 1 minute.

(Setting : Single side / Folding) *5 LEF (Long edge Feed) *6 SEF (Short edge Feed) *7 1 booklet = 60 pages (15 sheets with booklet layout of 2-sided printing)

Measurement condition

OS: Microsoft Windows 10 Pro 64bit / CPU : Intel ® Core™ i7-6700K(4GHz) / Memory : 8.0GB (4.0GB×2) PC4-2133 DDR4 SDRAM : Number of sheets for measurement is the maximum number of sheets for each models

Published value

It is determined based on the average of the measured values. The rules for numerical processing are as follows according to the request unit.

Pages/min

If less than 10 (Units), indicate by two significant digits. (X.X) Values greater than 10 (Units) and less than 100 (Units) , indicate by following values determined through discussion in the division.

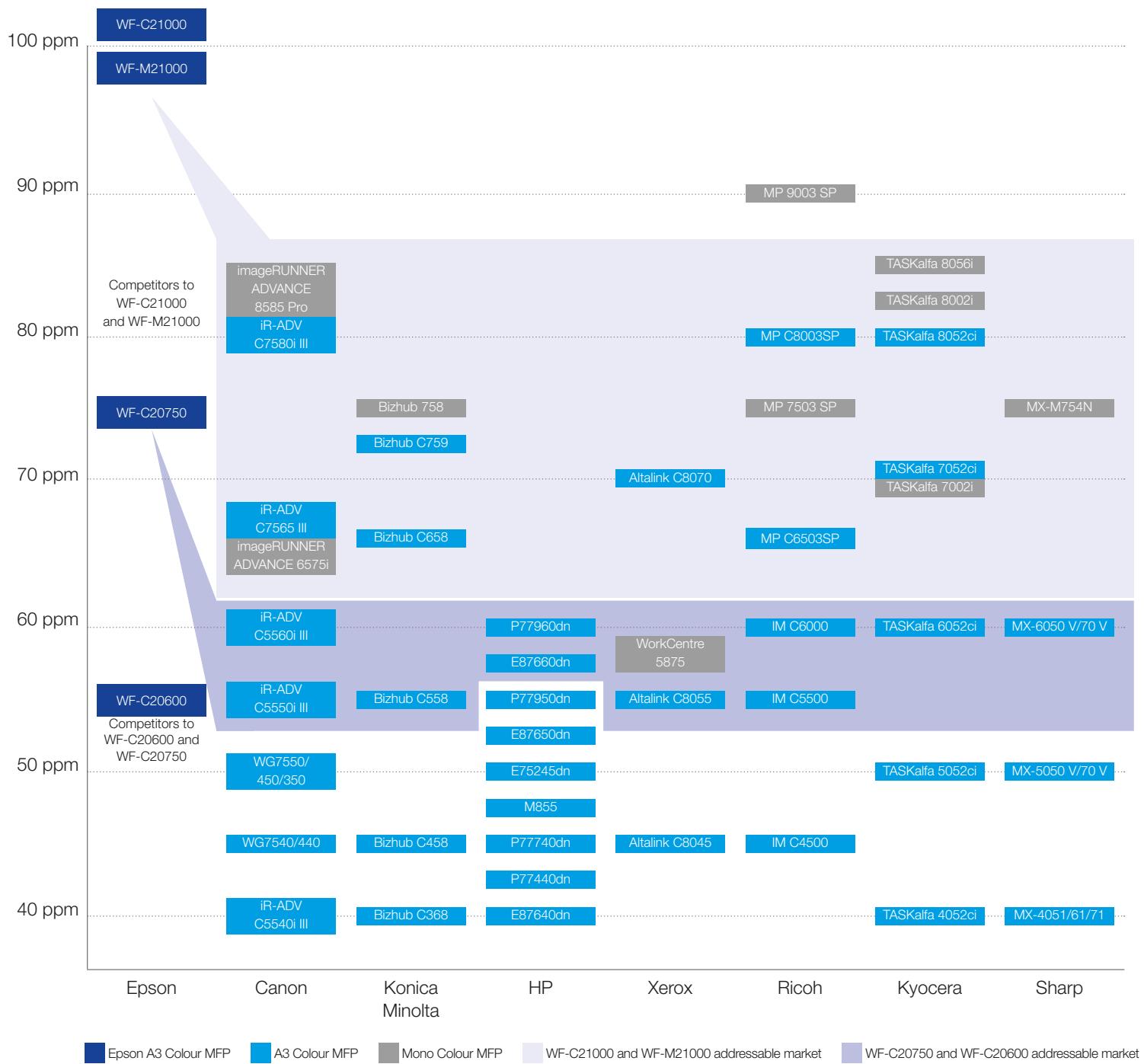
(1) Number of significant digits (XX) (2) The number of significant digits shown in three digits (XX.X) 100 (Units) and above are indicated by three significant figures. (XXX)

Optional Finisher: Outline spec information

	Staple Finisher	Booklet Finisher
Hole punch unit		Option
Supported paper sizes		A5 SEF, A3, SRA3*
Number of trays	2 (upper / main)	2 (upper / main / lower)
Stackable number (Upper)		250 sheets
	Max 4,000 sheets (1 sided / 2 sided)	Max 1,700 sheets (1 sided / 2 sided)
Stackable number (Main)	Max 1,500 sheets (1 sided / 2 sided)	Max 1,500 sheets (1 side d / 2 sided)
Stackable number (Lower)	-	Max 7 booklet (plain paper1) Max 5 booklet (other) or No limitation
Staple number		Max 50 sheets
Staple position		3

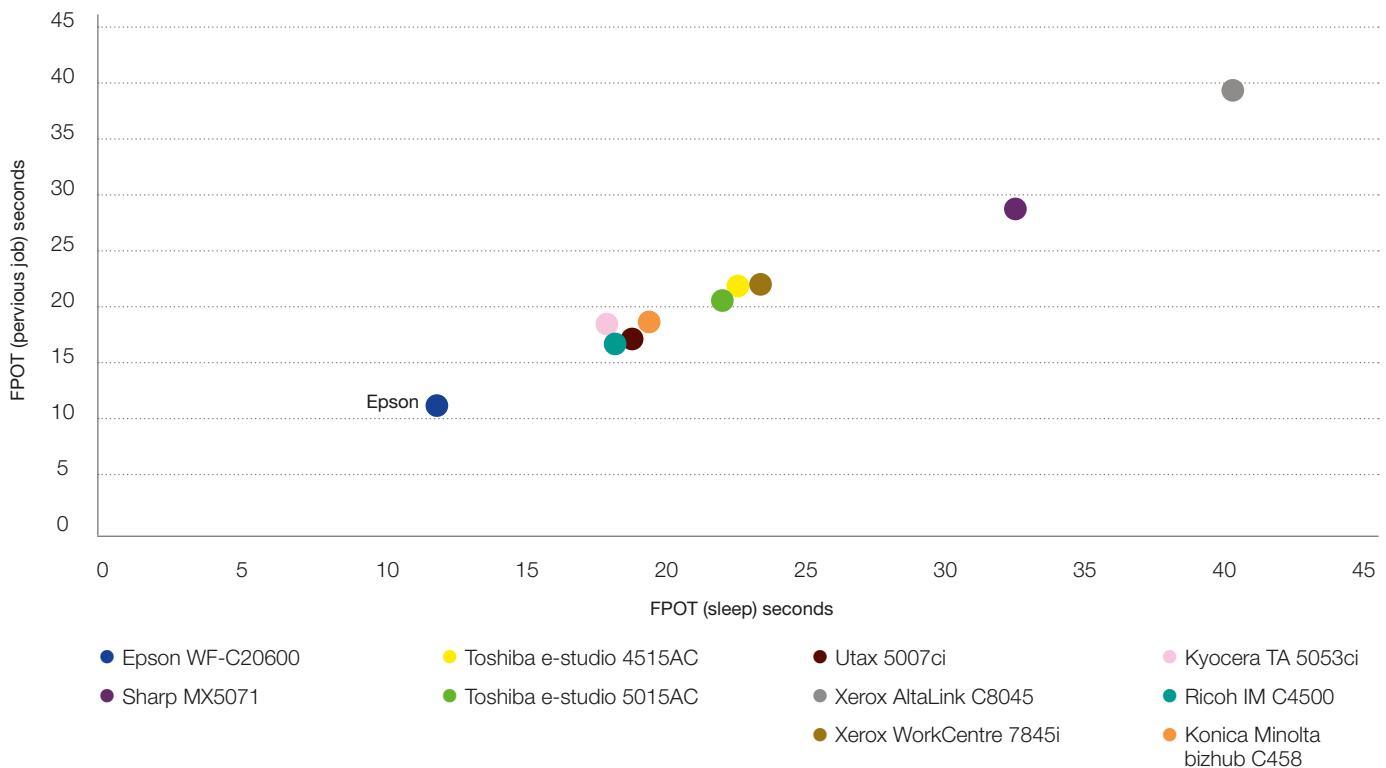
*SRA3 is from manual feed tray only.

Competitor landscape



Competitor comparison and productivity

Competitor comparison, FPOT (sleep) vs FPOT (previous job)



	Manufacturer & model									
	Epson WF-C20600	Sharp MX5071	Toshiba e-studio 4515AC	Toshiba e-studio 5015AC	Utax 5007ci	Xerox AltaLink C8045	Xerox WorkCentre 7845i	Kyocera TA 5053ci	Ricoh IM C4500	Konica Minolta bizhub C458
Colour toner yields (k pages)	50	24	33.6	33.6	20	15	15	20	22.5	26
FPOT (sleep) seconds	12	33	22.6	21.6	18.6	40.2	23.4	18.6	19.2	19.8
FPOT (previous job) seconds	10.8	29	21.6	21	18	39	22.4	18	18	18.6

Competitor comparison for WorkForce Enterprise colour series – up to 75 ppm

Vendor	Konica Minolta	Ricoh	Canon	Epson
Model name	bizhub C558	IM C6000	imageRUNNER ADVANCE C55601	WF-C20750
Function				
Print	Std	Std	Std	Std
Copy	Std	Std	Std	Std
Scan	Std	Std	Std	Std
Fax				
Network				
Copy speed	55 ppm simplex 4.4 sec colour / 3.5 sec black	60 ppm colour / 60 ppm black 4.2 sec colour / 2.9 sec black	60 ppm colour / 60 ppm black 4.5 sec colour / 2.9 sec black	75 ppm colour / 75 ppm black 5.4 sec
Print speed	55 ppm colour / 55 ppm black	60 ppm colour / 60 ppm black	60 ppm colour / 60 ppm black	75 ppm colour / 75 ppm black
Warm up time	22 sec	21 sec	30 sec	None
ADF paper input capacity	300	220	150	150
Max paper handling (sheets)	500 / 550 sheets (bypass: 150) 6,650 sheets	550 / 550 sheets (bypass: 100) 4,700 sheets	1,200 sheets 6,350 sheets	550 / 550 / 550 / 550 sheets 5,350 sheets
Max capacity	5	5	6	6
No. of sources				
Power consumption	1,950 W (220-240 V) 3.2 kWh	1,850 W (220-240 V) 2.8 kWh	1,800 W (220-240 V) 3.2 kWh	180 W (220-240 V) 0.34 kWh
Dimensions (H x W x D mm)	961 x 615 x 693 (without options) 1,200 x 615 x 693 (with desk / tray)	963 x 587 x 685	950 x 620 x 742	1,232 x 673 x 757
Weight (kg)	110	101.4	142	177.1
Recommended monthly volume	30,000 impressions	Info not avail	Info not avail	15,000+ impressions
Tray / Feeder capacity	3,000-sheet LCT 1,500-sheet side LCT 2,000-sheet LCT	3,000-sheet tray 2x 1,500-sheet tray 2,000-sheet LCT	3,000-sheet paper deck 2,850-sheet LCT	3,000-sheet LCT
Output capacity	FS-533: 500 FS-536: 3,300 FS-537: 3,200 FS-536SD: 3,300 FS-537SD: 2,500	SR3250: 500 SR3260: 1,000 SR3270: 1,000 SR3280: 3,000 SR3290: 2,000	Staple fin-Y1 =Upper tray: 250 =Lower tray: 3,000 Booklet fin-Y1 =Upper tray: 250 =Lower tray: 3,000	Staple fin-Finisher 1: 4,000 Booklet fin-Finisher 2: 1,700
Finisher				
Stapling	FS-533: 50 FS-536: 50 FS-537: 100	SR3250: 50 SR3260: 50 SR3270: N/A SR3290: N/A	Staple fin-Y1: 50 Booklet fin-Y1: 50	Staple fin-Finisher 1: 50 Booklet fin-Finisher 2: 50
Booklet (Sheets / pages)	FS-536SD: 20/80 FS-537SD: 20/80	Booklet fin-Y1: 20/80	Booklet fin-Finisher 2: 20/80	Booklet fin-Finisher 2: 20/80
Others	Opt Folding Unit, Punch Unit	Opt Folding Unit, Punch Unit	Opt Folding Unit, Punch Unit	Opt Folding Unit, Punch Unit
Toner yield (BK)	28,000	33,000	69,000 (5%)	50,000
Toner yield (CMY)	26,000	22,500	60,000 (5%)	50,000
Developer yield (BK)	600,000	Info not avail	Info not avail	Not required
Developer yield (CMY)	600,000	Info not avail	Info not avail	Not required
Drum yield (BK)	140,000	Info not avail	Info not avail	Not required
Drum yield (CMY)	100,000	Info not avail	Info not avail	Not required
Waste toner / maintenance box	Info not avail	Info not avail	Info not avail	120,000 pages

Product information is subject to change without prior notice.

Competitor comparison for WorkForce Enterprise colour series – up to 60 ppm

Vendor	Konica Minolta bizhub C458	Fuji Xerox and Xerox Xerox AltaLink C8055	Fuji Xerox and Xerox Xerox AltaLink C8045	Ricoh IM C4500	Canon Canon imagerUNNER ADVANCE C5550i	Epson WF-C20600
Function						
Print	Std	Std	Std	Std	Std	Std
Copy	Std	Std	Std	Std	Std	Std
Scan	Std	Std	Std	Std	Std	Std
Fax						
Network						
Copy speed	cm simplex FOOT	45 ppm colour / 45 ppm black 5.1 sec. colour / 4 sec. black	50 ppm colour / 55 ppm black 7.2 sec. colour / 5.7 sec. black	45 ppm colour / 45 ppm black 7.8 sec. colour / 6.4 sec. black	45 ppm colour / 45 ppm black 5.4 sec. colour / 3.6 sec. black	50 ppm colour / 50 ppm black 8.0 sec. colour / 6.0 sec. black
Print speed	ppm simplex	45 ppm colour / 45 ppm black	50 ppm colour / 55 ppm black	45 ppm colour / 45 ppm black	45 ppm colour / 45 ppm black	50 ppm colour / 50 ppm black
Warm up time	25 sec.	81 sec.	81 sec.	21 sec.	30 sec.	None
ADF paper input capacity	Std capacity Max	500 / 500 sheets 6,650 sheets	500 / 500 / 867 / 1,133 sheets 5,140 sheets	500 / 500 / 867 / 1,133 sheets 4,700 sheets	550 / 550 / 550 sheets 6,350 sheets	550 / 550 / 550 / 550 sheets 5,350 sheets
Max paper handling (sheets)	No. of sources	5	6	6	6	6
Power consumption	TEC	Info not avail	787 W (220-240 V) 2.5 kWh	740 W (220-240 V) Info not avail	1,850 W (220-240 V) 1.8 kWh	1,800 W (220-240 V) 2.5 kWh
Dimensions (H x W x D mm)		961 x 615 x 693 (without options) 1,200 x 615 x 683 (with desk-/tray)	1,143 x 640 x 724	1,143 x 640 x 724	913 x 587 x 685	950 x 620 x 742
Weight (kg)		109.9	145.6	145.6	101.4	142
Recommended monthly volume		150,000 impressions	20,000 impressions	8,000 to 20,000 impressions	Info not avail	8,000 to 20,000 impressions
Tray / Feeder capacity		2,500-sheet LCT 3,000-sheet LCT 2,500-sheet LCT	2,000-sheet HCF 867-sheet HCT 1,133-sheet HCT	2,000-sheet HCF 867-sheet HCT 1,133-sheet HCT	550-sheet tray 2x550-sheet tray 2,000-sheet LCT	550x 2-sheet cassettes 2,450-sheet High-Capacity Cassette 2,700-sheet Paper Deck
Output capacity		FS-532 / 500 FS-536 / 3,300 FS-537 / 3,200 FS-538 / 3,300 FS-537SD / 2,500	Office fin. LX: 2,000 Opt. BR: 3,000 Opt. BR Booklet Maker Fin: 1,500	Office fin. LX: 2,000 Opt. BR: 3,000 Opt. BR Booklet Maker Fin: 1,500	SR2250 / 500 SR2260 / 500 SR2270 / 1,000 SR2280 / 3,000 SR2290: 2,000	SR2250 / 500 SR2260 / 500 SR2270 / 50 SR2280 / 50 SR2290 / 50 SR2270 N/A SR2290: 2,000
Finisher		FS-533 / 50 FS-537: 100	Office fin. LX: 50 Opt. BR: 50 Opt. BR Booklet Maker Fin: 50	Office fin. LX: 50 Opt. BR: 50 Opt. BR Booklet Maker Fin: 50	SR2250 / 50 SR2260 / 50 SR2270 / 50 SR2280 / 50 SR2290 / 50 SR2270 N/A SR2290: 2,000	SR2250 / 500 SR2260 / 500 SR2270 / 1,000 SR2280 / 3,000 SR2290: 2,000
Stapling		FS-536SD: 20/80 FS-537SD: 20/80	Office fin. LX: 50 Opt. BR Booklet Maker Fin: 16	Office fin. LX: 50 Opt. BR: 50 Opt. BR Booklet Maker Fin: 50	SR2250 / 50 SR2260 / 50 SR2270 / 50 SR2280 / 50 SR2290 / 50 SR2270 N/A SR2290: 2,000	SR2250 / 50 SR2260 / 50 SR2270 / 50 SR2280 / 50 SR2290 / 50 SR2270 N/A SR2290: 2,000
Booklet / (Sheets / pages)		Others	Opt. punch unit, folding unit Opt. folding	Opt. folding Opt. folding unit, Punch Unit	Opt. Punch unit	Opt. Punch unit
Toner yield (BK)		28,000	26,000	33,000	69,000 (6%)	50,000
Toner yield (CMY)		26,000	15,000	22,500	60,000	50,000
Developer yield (BK)		600,000	Info not avail	Info not avail	Info not avail	Not required
Developer yield (CMY)		600,000	Info not avail	Info not avail	Info not avail	Not required
Drum yield (BK)		145,000	125,000	125,000	Info not avail	Info not avail
Drum yield (CMY)		125,000	Info not avail	Info not avail	Info not avail	Not required
Waste toner / maintenance box		Info not avail	43,000	43,000	Info not avail	120,000 pages

Product information is subject to change without prior notice.

Competitor comparison for WorkForce Enterprise mono

Vendor	Ricoh	Canon	Konica Minolta	Xerox	Sharp	Kyocera	Toshiba	e-STUDIO 8508A	Epson
Model name	MP 7503 SP	imageRUNNER ADVANCE 6575i II bizhub 758	AltaLink B8075	MX-M754N	TASKalfa 8002i			WF-M21000	
Function									
Print	Std	Std	Std	Std	Std	Std	Std	Std	Std
Copy	Std	Std	Std	Std	Std	Std	Std	Std	Std
Scan	Std	Std	Std	Std	Std	Std	Std	Std	Std
Fax	Opt	Opt	Opt	No	Opt	Opt	Opt	Opt	Opt
Network	Std Ethernet, opt. Wi-Fi, Bluetooth	Std Ethernet, opt. Wi-Fi, Bluetooth	Std Ethernet, opt. Wi-Fi, Bluetooth	Std Ethernet, opt. Wi-Fi	Std Ethernet, opt. Wi-Fi	Std Ethernet, opt. Wi-Fi	Std Ethernet, opt. Wi-Fi	Std Ethernet, opt. Wi-Fi	Std Ethernet, Std Wi-Fi
Copy speed	cpm simplex	75	75	75	75	80	85	100	100
Print speed	ppm simplex	75	75	75	75	80	85	100	100
Warm up time	20 sec	30 sec	22 sec	22 sec	20 sec	30 sec	35 sec	41 sec	4.9 sec
Max paper handling (sheets) (H x W x D mm)	Std capacity 8,300 sheets	1,550 / 1,550 / 550 (bypass: 100)	1,550 / 1,550 / 550 (bypass: 100)	1,550 / 1,550 / 550 (bypass: 100)	500 / 500 / 1,600 / 2,000 (bypass: 100)	500 / 500 / 2,100 (bypass: 100)	500 / 500 / 1,500 / 1,500 (bypass: 150)	540 / 540 / 2,320 (bypass: 120)	550 / 550 / 550 (bypass: 150)
Power consumption	No. of sources	5	6	6	6	8	5	5	5
Power consumption	Max	1,900 W (220-240 V)	2,400 W (220-240 V)	2,100 W (220-240 V)	1,840 W (220-240 V)	Unknown	Unknown	2,000 W (220-240 V)	170 W (220-240 V)
Weight (kg)	200	234	200	113	166	150	195	177.1	
Recommended monthly volume	Unknown	Unknown	80,000	30,000 – 125,000	Unknown	Unknown	Unknown	20,000 – 100,000	
Tray / Feeder capacity	4,000-sheet LCT 200-sheet post inserter	3,500-sheet paper deck 100-sheet post inserter	2,500-sheet LCT 200-sheet post inserter	3,300-sheet LCT 250-sheet post inserter	200-sheet x 2 post inserter	3,000-sheet LCT Dual 1,500-sheet tray	2,500-sheet LCT	3,000-sheet LCT	
Basic specifications									
Output capacity	SR-4120: 3,250 SR-4130: 2,250	SR-4120: 3,250 Booklet fm: 3,500 Booklet fm: 2,250	FS-536: 3,200 FS-537: 3,200 FS-536 SD: 2,700 FS-537 SD: 2,700	Office fm: 2,250 High Vol. fm: 3,250	MX-FN19: 500 MX-FN20: 4,000 MX-FN21: 4,000 MX-FN22: 4,000	4,000	MJ-1111: 3,250 MJ-1112: 3,250	Staple fm-Finisher 1: 4,000 Booklet fm-Finisher 2: 1,700	
Finisher	Stapling	SR-4080: 65 SR-4130: 100	Stapler fm: 65 Booklet fm: 65	Office fm: 50 High Vol. fm: 100	MX-FN19: 50 MX-FN20: 50 MX-FN21: 50 MX-FN22: 100	65	MJ-1111: 50 MJ-1112: 50	Staple fm-Finisher 1: 50 Booklet fm-Finisher 2: 50	
Booklet (Sheets / pages)	Others	SR-4120: N/A SR-4080: N/A SR-4130: 20/80	Stapler fm: N/A Booklet fm: 20/80	Office fm: 15/40 High Vol. fm: 15/30	MX-FN19: N/A MX-FN20: 20/80 MX-FN21: N/A MX-FN22: 20/80	Opt booklet and folding unit	MJ-1111: N/A MJ-1112: 15/60	Booklet fm-Finisher 2: 20/80	
Toner yield (BK)	43,000 (5%)	Opt punch unit, Opt folding unit	Opt punch unit, Opt folding unit	Opt punch unit, Opt folding unit	Opt punch unit, Opt folding unit	83,000 (5%)	106,600 (5%)	60,000 (ISO)	Not required
Developer yield (BK)	350,000	Unknown	1,200,000	200,000	800,000	600,000	106,600 (5%)	720,000	
Waste toner / maintenance box	1,200,000	Unknown	400,000	200,000	800,000	600,000	150,000 (6%)	220,000	120,000 pages

Competitor comparison for WorkForce Enterprise colour series – up to 100 ppm

Vendor	Konica Minolta	Konica Minolta	Ricoh	Canon	Epson
Model name	bizhub C658	bizhub C659	MPC6503	imageRUNNER ADVANCE C7550II	WF-C21000
Function					
Print	Std	Std	Std	Std	Std
Copy	Std	Std	Std	Std	Std
Scan	Std	Std	Opt	Opt	Opt
Fax					
Network					
Copy speed	60 ppm simplex / 65 ppm black	65 ppm colour / 65 ppm black	65 ppm colour / 75 ppm black	65 ppm colour / 75 ppm black	100 ppm colour / 100 ppm black
Print speed	65 ppm colour / 65 ppm black	65 ppm colour / 65 ppm black	65 ppm colour / 75 ppm black	65 ppm colour / 75 ppm black	100 ppm colour / 100 ppm black
Warm up time	4 sec colour / 3 sec black	4.9 sec colour / 3.7 sec black	4.9 sec colour / 3.6 sec black	5.9 sec colour / 4.9 sec black	6.2 sec
Max paper handling (sheets)	500 / 500 sheets (bypass: 150)	500 / 500 / 1,000 / 1,500 sheets (bypass: 150)	500 / 500 / 1,000 / 1,500 sheets (bypass: 100)	1,000 / 1,100 / 550 / 550 sheets (bypass: 250)	550 / 550 / 550 / 550 sheets (MP tray: 150)
Max paper input capacity	Max	TEC	TEC	TEC	TEC
Power consumption	4 kWh	11.25 kWh	4.8 kWh	4.8 kWh	4.41 kWh
Dimensions (H x W x D mm)	961 x 615 x 693 (without options)	1,232 x 670 x 938	1,232 x 670 x 938	1,220 x 689 x 941	1,431 x 673 x 757
Weight (kg)	113	219	219	250	270
Recommended monthly volume	300,000 impressions	80,000 impressions	80,000 impressions	Info not avail	20,000+ impressions
Tray / Feeder capacity					
Output capacity					
Finisher					
Stapling					
Others					
Toner yield (BK)	28,000 (info not avail)	48,900 (info not avail)	48,500 (info not avail)	82,500 (5%)	50,000
Toner yield (CMY)	26,000 (info not avail)	33,250 (info not avail)	33,250 (info not avail)	66,500 (5%)	50,000
Developer yield (BK)	60,000	1,200,000	Info not avail	Info not avail	Not required
Developer yield (CMY)	60,000	1,900,000 (imaging unit)	200,000 (imaging unit)	Info not avail	Not required
Drum yield (BK)	155,000	300,000	Info not avail	Info not avail	Not required
Drum yield (CMY)	105,000	190,000 (imaging unit)	200,000 (imaging unit)	Info not avail	Not required
Waste toner / maintenance box	Info not avail	Info not avail	Info not avail	Info not avail	120,000 pages

Multi-sector capability

For customers in a wide range of industries and sectors, Epson WorkForce Enterprise printers deliver an equally wide range of benefits.

Corporate

Support business transformation through productivity and flexibility – high printing speed of up to 100 ppm for uninterrupted, high-volume document printing.

Less need for user intervention, thanks to easy supplies management, minimum upkeep and reduced waste.

Allow employees to work in a smarter way: they can print documents from mobile devices, so remote staff can highlight and refer to information at speed.

Businesses can avoid outsourcing complex print requirements by creating professional documents in-house through innovative finishers.

Aimed at businesses that want large workgroup or departmental printing because the printers match their current requirements for productivity and workflow.

Protecting data: pull printing means employees simply release the print jobs they need, saving paper, and avoid important documents being left at the printer.

Serverless user management and remote monitoring with Epson or third-party solutions mean simplified administration and greater control.

Education

Quickly and easily print high volumes – such as printing reports, newsletters or worksheets for students.

The printers use less energy and help to meet green targets.

Easy supplies management, minimum upkeep and less waste.

Users can produce professional documents in-house with our innovative finishers.

Only print what's really needed and avoid leaving sensitive documents at the printer with pull printing.

Compatible with a range of print management solutions, such as Papercut, Y Soft and Kofax Equitrac®.



Healthcare

Our efficient technology quietly works away to meet your needs on demand, with minimal user intervention and fuss.

Comfortably fit into demanding care environments – no fan noise with our clean, no-heat printing technology.

Cut energy and help to meet green targets.

Ensure easy supply management, minimum upkeep and less waste.

Staff can produce professional documents in-house with our innovative finishers.

Only print what's really needed and avoid leaving sensitive documents at the printer with pull printing.

Staff can easily print administrative documents, reports or medical records at their nearest printer, thanks to smart device mobile printing and scanning with NFC.

Compatible with a range of print management solutions.



Retail

Staff can spend less time on administration and more time having customer conversations thanks to long-lasting consumables, low-intervention printing, and solutions that are easy to integrate, maintain and use.

Managed print services can also streamline all print operations, particularly across multiple outlets, by giving head office control – saving the time and cost of reordering individual supplies.

Staff can produce professional documents in-house with our innovative finishers.

Help to provide a better working environment using cleaner, quieter technologies that are proven to be reliable.

Quickly print administrative documents, contracts, bills or receipts.



The WorkForce Enterprise mono model is particularly attractive for logistics and central reprographics departments.

Efficiently print high volumes of documents, such as invoices, picking lists, bills or materials and despatch notes.

Ideal for internal documents, leaflets, envelopes and finishing.

WorkForce Enterprise in action

A new healthcare benchmark at Columbus Clinic Centre

An Italian clinic renowned for healthcare excellence, Columbus Clinic Centre needed fast, high-performance printing in every department – from admissions and administration, to insurance quotes and theatre facilities. It also required zero toxic gas emissions and easy printer maintenance.

So it turned to Epson.

The WorkForce Enterprise printer was chosen, with its productivity and reliability particularly valued. And now, administrative processes are streamlined, health services are more efficient and effective than ever before, and the clinic's environmental impact is minimised.



“At the Columbus Clinic today, we have WorkForce Pro and WorkForce Enterprise Epson printers, thanks to which the operating theatres, outpatient departments and administrative services can respond with maximum efficiency to requests from patients and contracted companies.

“These printers are state-of-the-art solutions that confirm the excellence of the Columbus Clinic Centre.”

**Angelo Bresciani, Technical Director,
Columbus Clinic Centre**



Delivering trouble-free performance at Bonver

Bonver is a fast-growing third-party logistics company, shipping thousands of items globally from its Stockholm warehouse. And with that comes business-critical paperwork, involving 40,000 printed items each day.

So a reliable, high-performing print solution is required. And that's where Epson WorkForce devices have met the demand perfectly.

The performance and reliability of Epson technology means accurate printed waybills can be issued with every delivery, ensuring packages reach the right place, at the right time, allowing customers to check contents, without fail.



“Instead of needing a hundred printers, we now have only one! And thanks to the performance of the Epson printer, one refill provides 120,000 prints and trouble-free operations from month-to-month.”

Bonver Logistics

WorkForce Enterprise specification

Product specifications

Model	WorkForce Enterprise colour WF-C20600D4TW	WorkForce Enterprise colour WF-C20750D4TW
Function	Multifunction 4-in-1	Multifunction 4-in-1
Maximum paper size	A3+ with SRA3 support	A3+ with SRA3 support
First page out time	7.6 sec Mono / Colour	7 secs
Print speed (Maximum / ISO)	Up to 60 ppm Mono / Colour	Up to 75 ppm Mono / Colour
Double sided-printing	✓	✓
Print resolution – maximum	Up to 600 x 2400 dpi	Up to 600 x 2400 dpi
PCL & Postscript compatible	✓	✓
Automatic Document Feeder (ADF)	150 sheets	150 sheets
Paper capacity standard	2,350 sheets	2,350 sheets
Paper capacity – maximum	5,350 sheets	5,350 sheets
Paper weight – maximum	60 - 350 gsm	60 - 350 gsm
Scanning resolution – maximum	600 x 600 dpi	600 x 600 dpi
Scan functions	Email, FTP, Network folders, Computer (Epson Document Capture Pro), Microsoft SharePoint® with Epson Document Capture Pro option, USB Memory Device	Email, FTP, Network folders, Computer (Epson Document Capture Pro), Microsoft SharePoint® with Epson Document Capture Pro option, USB Memory Device
Copy	✓	✓
Fax	Optional	Optional
Ethernet connectivity	GigaBit 1000 BASE-T EpsonNet 10/100/1000Base Tx Int.	GigaBit 1000 BASE-T, EpsonNet 10/100/1000Base Tx Int.
Wi-Fi connectivity	✓	✓
Epson Document Capture Pro	✓	✓
LCD display	22.7cm colour touch-screen	22.7cm colour touch-screen
Dimensions (W x D x H)	674 x 757 x 1,243 mm	674 x 757 x 1,243 mm
Weight	177.1 kg	177.1 kg
Energy use	160 Watt (standalone copying, ISO/IEC 24712 pattern), 1.1 Watt (sleep mode), 76 Watt (Ready), 0.1 Watt (Power off), TEC 0.34 kWh/week	180 W (standalone copying, ISO/IEC 24712 pattern), 1.4 W (sleep mode), 77 W (Ready), 0.4 W (Power off), TEC 0.34 kWh/week
Supply voltage	AC 100 V - 240 V	AC 100 V - 240 V
Sound power (Operation)	7.5 B (A)	7.5 B (A)
Sound pressure (Operation)	60 dB (A)	Operation: 60 dB (A)
Power supply	220 V, 240 V	220 V, 240 V

Product information is subject to change without prior notice.

	WorkForce Enterprise colour WF-C21000D4TW	WorkForce Enterprise mono WF-M21000D4TW
Function	Multifunction 4-in-1	Multifunction 4-in-1
Maximum paper size	A3+ with SRA3 support	A3+ with SRA3 support
First page out time	6.2 sec Mono / Colour	6.2 sec Mono
Print speed (Maximum / ISO)	Up to 100ppm Mono / Colour	Up to 100 ppm Mono
Double sided-printing	✓	✓
Print resolution – maximum	Up to 600 x 2400 dpi	Up to 600 x 2400 dpi
PCL & Postscript compatible	✓	✓
Automatic Document Feeder (ADF)	150 sheets	150 sheets
Paper capacity standard	2,350 sheets	2,350 sheets
Paper capacity maximum	5,350 sheets	5,350 sheets
Paper weight – maximum	60 - 350gsm	60 - 350 gsm
Scanning resolution – maximum	600 x 600 dpi	600 x 600 dpi
Scan functions	Email, FTP, Network folders, Computer (Epson Document Capture Pro), Microsoft SharePoint® with Epson Document Capture Pro option, USB Memory Device	Email, FTP, Network folders, Computer (Epson Document Capture Pro), Microsoft SharePoint® with Epson Document Capture Pro, USB Memory Device
Copy	✓	✓
Fax	Optional	Optional
Ethernet connectivity	GigaBit 1000 BASE-T, EpsonNet 10/100/1000Base Tx Int.	GigaBit 1000 BASE-T EpsonNet 10/100/1000Base Tx Int.
Wi-Fi connectivity	✓	✓
Epson Document Capture Pro	✓	✓
LCD display	22.7cm colour touch-screen	22.7cm colour touch-screen
Dimensions (W x D x H)	674 x 757 x 1,243mm	674 x 757 x 1,243 mm
Weight	177.1 kg	177.1 kg
Energy use	170 W (standalone copying, ISO/IEC 24712 pattern), 1.1 W (sleep mode), 76 W (Ready), 0.4 (Power off), TEC 0.41 kWh/week	180 W (standalone copying, ISO/IEC 24712 pattern), 1.4 W (sleep mode), 77 W (Ready), 0.4 W (Power off), TEC 0.40 kWh/week
Supply voltage	AC 100 V - 240 V	AC 100 V - 240 V
Sound power (Operation)	7.5 B (A)	7.5 B (A)
Sound pressure (Operation)	60 dB (A)	Operation: 59 dB (A)
Power supply	220 V, 240 V	220 V, 240 V

Product information is subject to change without prior notice.

1 Based on Epson calculations, Epson business inkjet time-saving calculated by comparison to business laser devices' average lowest "Print/Copy time" ("from Previous Job", "from Ready State" or "from Sleep State") as reported by ENERGY STAR, added to the time taken to print at maximum speed the remaining pages in an average sized office print job and multiplied by the average number of print jobs per year, according to Keypoint Intelligence. Laser printer models identified using IDC, Quarterly Hardcopy Peripherals Tracker, Q3 2016 to 2020 Q2 shipments, published Q2 2020

2 Approx. based on internal testing; may vary depending on the number of copies selected, the output environment, as well as the settings for size, orientation, position of paper.

3 Based on Epson calculations, the Epson WorkForce Enterprise WF-C20600 D4TW uses 71% less energy on average than competing colour laser A3 MFPs 45-69ppm (IDC, Quarterly Hardcopy Peripherals Tracker, Q4 2015 to Q3 2019 shipments, published Q2 2020). Methodology based on 'Typical Energy Consumption', defined under and/or simulated with reference to the ENERGY STAR test procedure and presented in kWh per year. CO₂ saving calculated as being proportional to energy saving, based on a per-territory average generation of kg CO₂ per kWh electricity used.

4 Approx. page yield. Actual yield will vary depending on images printed and usage conditions. For more information visit www.epson.eu/pageyield.

For further information please contact your local Epson office or visit www.epson.eu/contact-us

Algeria (+2213) 770 938 617 **Austria** 01 253 49 78 333 **Belgium** +32 (0) 2 792 04 47 **Czech** +420 246 037 281 **Denmark** 44 50 85 85 **East Africa** (+254) 734 354 075
Finland 0201 552 091 **France** 09 74 75 04 04 (Cost of local call, operator charges may apply) **Germany** +49 (0) 2159/92 79 500 **Greece** (0030) 211 198 62 12
Hungary 06800 147 83 **Ireland** 01 436 7742 **Israel** (+972)-3-5751833 **Italy** 02-660321 10 (0.12 €/min) **Luxembourg** +352 27860692 **Middle East** +9714 2677638
Morocco (+212) 661 31 11 18 **Netherlands** +31 (0)20 708 5099 **Norway** +47 67 11 37 00 **Poland** +48 22 295 37 25 (0.16 zł/min) **Portugal** 707 222 111
Romania 0040 214025024 **Russia** (095) 777-03-55 **Slovakia** +421 232 786 682 **Southern Africa** (+2711) 465-9621 **Spain** 93 582 15 00 **Sweden** +46 8 5051 3701
(Mobilisamtal – 0.99 kr/min, Lokala samtal – 0.30 kr/min, Utlandsamtal – 0.89 kr/min) **Switzerland** 022 592 7923 **Tunisia** (+216) 9833 3571 **Turkey** (0212) 3360303
United Kingdom 0871 42 37766 (+10p per minute plus network extras) **West Africa** (+234) 8020727843

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